

Summary Report

Post Office Name	Amalapuram HO	Mail Volume-received		Mail Volume Booked		Mail received Mis-sent		Mail in Deposit		Savings Bank		Accounts	
Pincode	533201-00	Ordinary Mail Received		Money Order Booked		Missent Speed Post Articles Received		MO in deposit		Max txn time for SB counter		Postage realized in Cash in a day	
Circle Name	Andhra Pradesh	Registered letter Received		eMO booked		Missent Regd Letters Received		RL in deposit		Maximum age of Account Closure request		PLI and RPLI premium collection	
Date	1/September/2009	Speed Post Received		Local MO booked		Missent Money Orders Received		SP in deposit		Maximum age of Account transfer request		ePayment Commission	
Score		Money Orders Received		Registered letter booked		Missent eMOs Received						Total revenue	
Sum of MPCM Transactions		Registered Parcel received		Registered Parcel booked		Missent Regd Parcels Received							
Sum of SB Transactions		eMO received		Speed Post booked									
				EPP booked									

KPI Dashboard

		Units	Tolerance	Last Week (24/8/2009 to 29/8/2009)	KPI Value	Status
KPI - Mail	Mail & MO delivery	Per cent mail not sent for delivery (Ord)	%	0%	0.00%	0.00%
		Per cent mail not sent for delivery (Regd)	%	0%	0.00%	0.00%
		Per cent mail not sent for delivery (SP)	%	0%	0.00%	0.00%
		Per cent mail not sent for delivery (MO)	%	0%	0.00%	0.00%
		Per cent mail not sent for delivery (eMO)	%	0%	0.00%	0.00%
		Per cent mail not sent for delivery (Registered Parcel)	%	0%	0.00%	0.00%
	Mail Booked and despatched	Per cent mail not delivered same day (Ord)	%	0.00%	0.00%	0.00%
		Per cent mail not delivered same day (Regd)	%	5.00%	0.00%	0.00%
		Per cent mail not delivered same day (SP)	%	3.00%	0.00%	0.00%
		Per cent MO not delivered same day (MO)	%	5.00%	0.00%	100.00%
		Per cent MO not delivered same day (eMO)	%	5.00%	0.00%	100.00%
		Per cent MO not delivered same day (Registered Parcel)	%	5.00%	0.00%	100.00%
		Percent of eMO booked (out of total MO booked)	%	100%	0	100.00%
KPI- Savings bank	Savings Bank performance	Percent of mail booked and despatched (Regd)	%	100%	0	100.00%
		Percent of mail booked and despatched (SP)	%	100%	0	100.00%
		Percent of mail booked and despatched (EPP)	%	100%	0	100.00%
		Number of Pending deceased claim cases	Number	5	0	0
		Number Of account Transfer Request	Number	5	0	0
		Percent of Savings Bank account where signature scanning is completed	%	100%	0	100.00%